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## RISK-INFORMED DECISION MAKING (George Apostolakis Former Commissioner of the US Nuclear Regulatory Commission)

## PSAM 13, Seoul, 3 October 2016





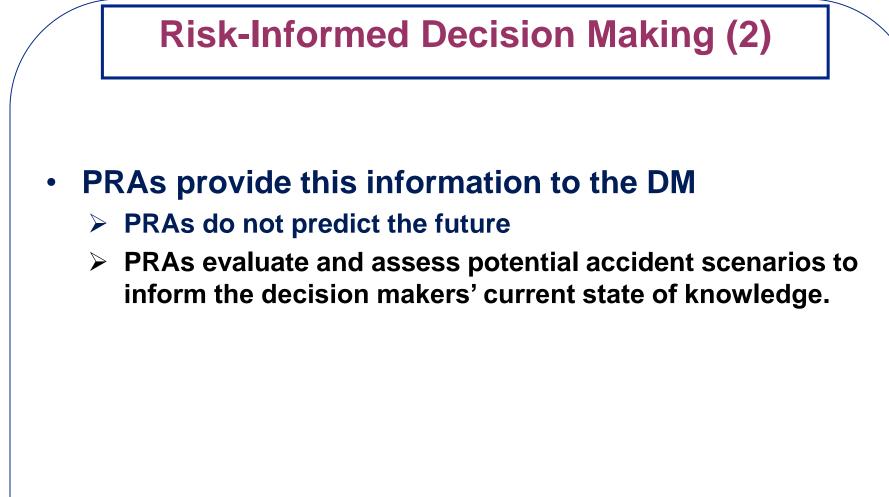
#### Nuclear Risk Research Center

## **Risk-Informed Decision Making (1)**

- Decision making must be based on the current state of knowledge of the decision maker (DM)
  - The current state of knowledge regarding design, operation, and regulation is key.
  - The current state of knowledge is informed by science, engineering, and operating experience, including past incidents.
- What we know about plant behavior is not easily available to the DM
  - Accident sequences, human performance, risk significance of systems, structures, and components, etc







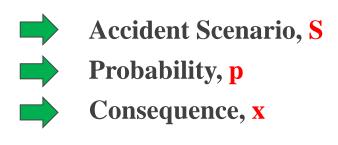
#### **PRA = Probabilistic Risk Assessment**



## **PROBABILISTIC RISK ASSESSMENT**



- 1) What undesired conditions may occur?
- 2) With what probability do they occur?
- 3) What damage do they cause?

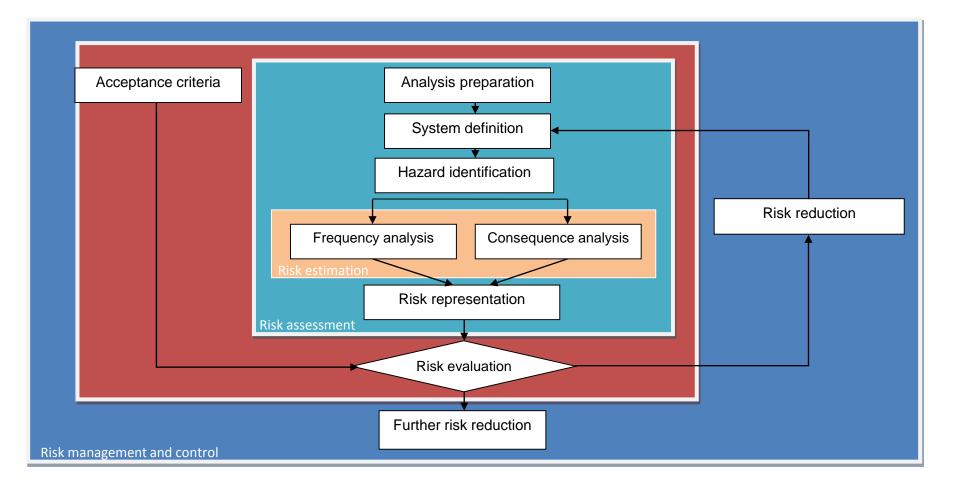




 $RISK = {S_i, p_i, x_i}$ 



#### **Risk Assessment and Management Procedure**



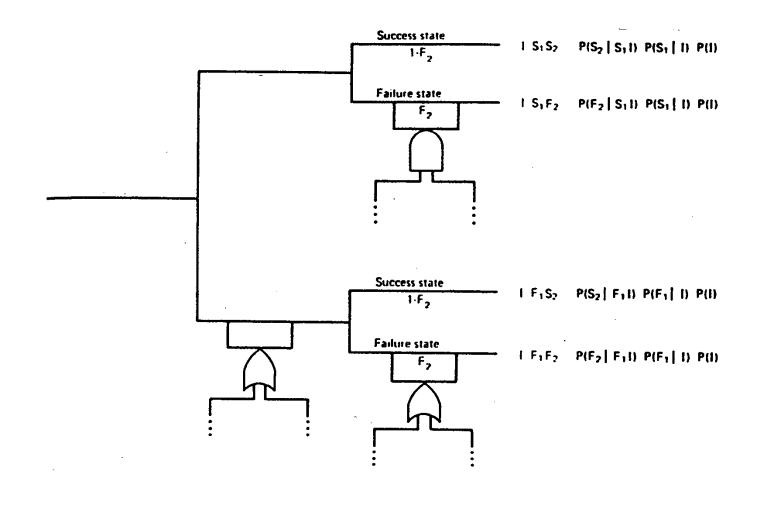


## **Classical Techniques for Risk Assessment**

- Hazard identification: FMEA & HAZOP
- Accident Scenarios Identification: ETA, FTA
- System Failure Probability Assessment: ETA, FTA

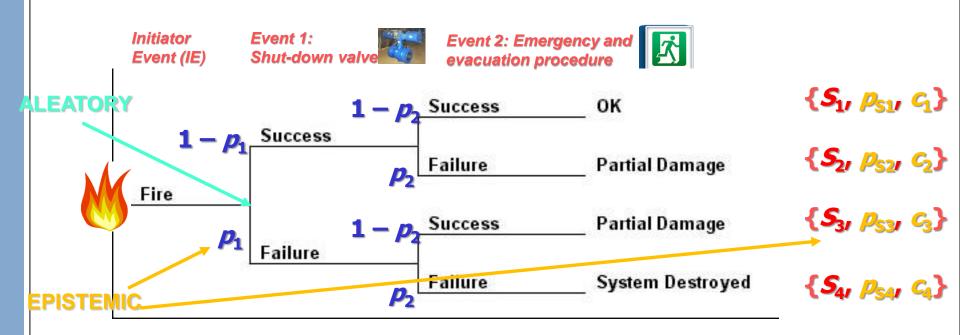


### ETA+FTA





## (aleatory and epistemic) Uncertainty



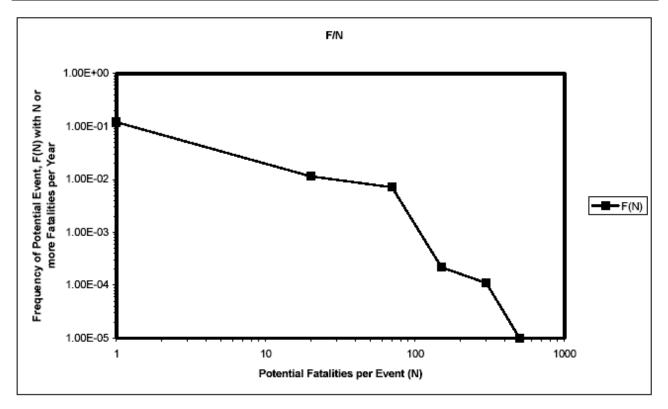
Aleatory: variability, randomness (in occurrence of the events in the scenarios) Epistemic: lack of knowledge/information (on the values of the parameters of the probability and consequence models)



Ç

## F/N graph

Scenario	Number (N) of Potential Fatalities	Frequency of Scenario per Year	Frequency of Incidents with Potential (N) or more Fatalities per Year
1	1	0.1	0.12021
2	20	0.014	0.01141
3	70	0.0075	0.00713
4	150	0.00023	0.00022
5	300	0.00009	0.00011
6	500	0.00001	0.00001





## **RISK MATRIX:**

Consequence

The level of risk is broadly acceptable and generic control measures are required aimed at avoiding deterioration.

Increasing Annual Frequency

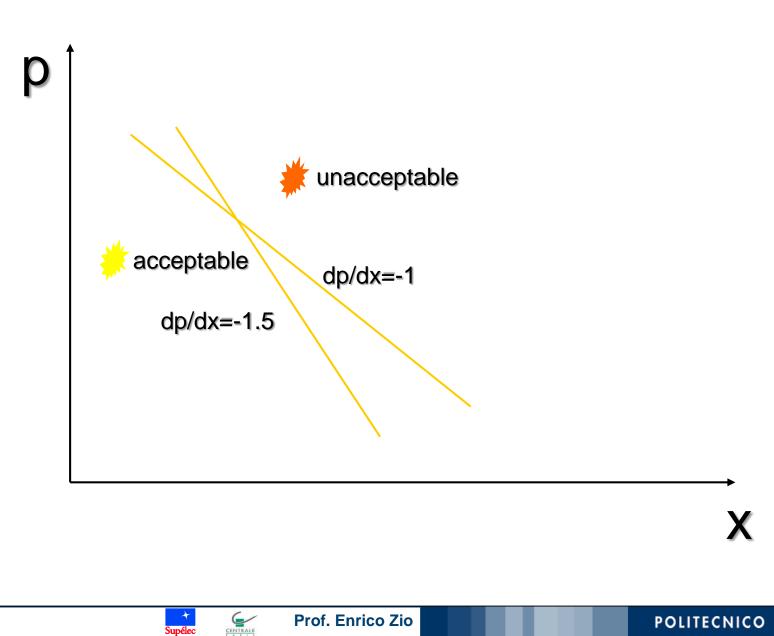
The level of risk can be tolerable only once a structured review of risk-reduction measures has been carried out

The level of risk is not acceptable and risk control measures are required to move the risk figure to the previous regions.



					0	A	В	С	D	E
inty	People	Environ.	Assets	Reputation	Practically non- credible occurrence	Rare occurrence	Unlikely occurrence	Credible occurrence	Probable occurrence	Likely/Frequen occurrence
Severity	Peo	Envi	Ass	Repu	Could happen in E&P industry	Reported for E&P industry	Has occurred at least once in Company	Has occurred several times in Company	Happens several times/y in Company	Happens several times/y in one location
1	Slight health effect / injury	Slight effect	Slight damage	Slight impact			Continuous i	mprovement		
2	Minor health effect / injury	Minor effect	Minor damage	Minor impact				Risk R	eduction Me	asures
3	Major health effect / injury	Local effect	Local damage	Local impact						
4	PTD(*) or 1 fatality	Major effect	Major damage	National impact					Intolera	ble Risk
5	Multiple fatalities	Extensive effect	Extensive damage	International impact						

## **FARMER'S CURVE:**



POLITECNICO DI MILANO

## **RISK PERCEPTION**







Prof. Enrico Zio

POLITECNICO DI MILANO



# INDUSTRY

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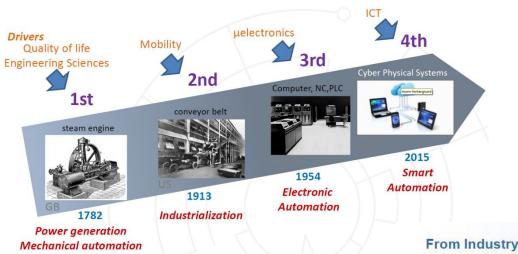
#### Industry 1-2-3-4



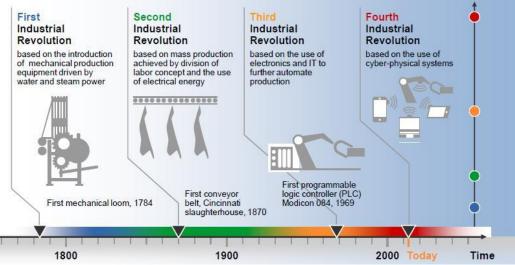
Degree of

complexity

The 4th Industrial Revolution - "Industry 4.0"



#### From Industry 1.0 to Industry 4.0



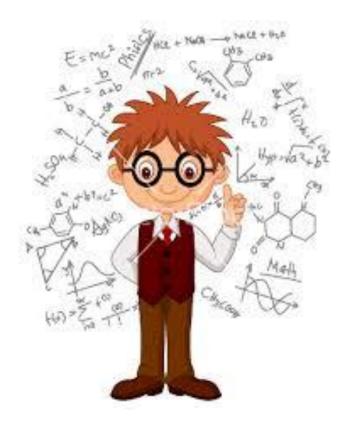




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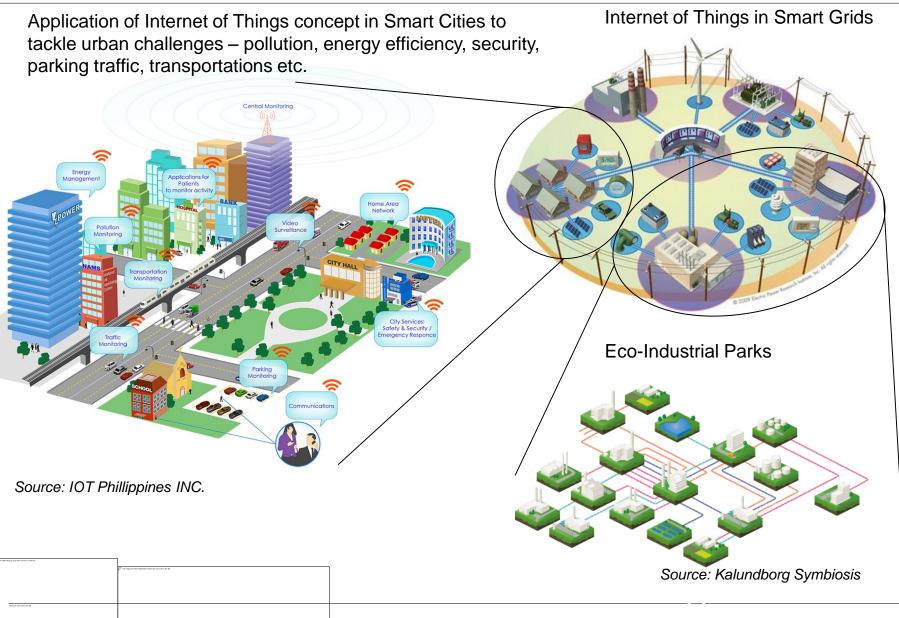
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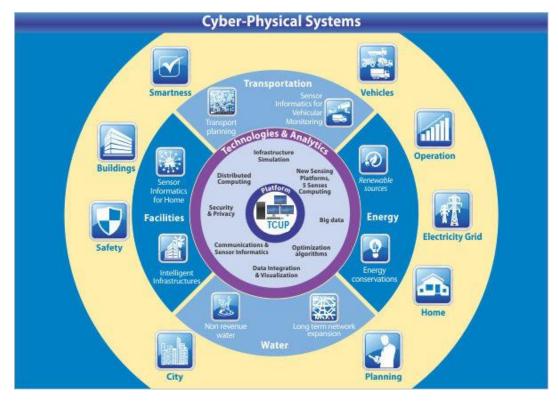


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## Smart grids, Smart Cities and Eco-Industrial Parks



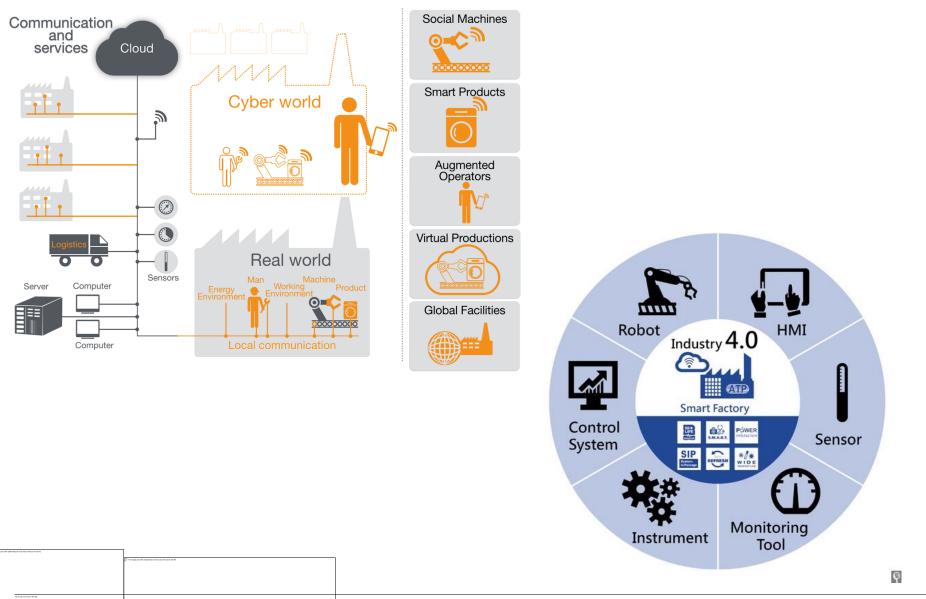
#### **Cyber-Physical Systems**



Source: TATA Consultancy Services



#### Industry 4.0- (Cyber-Physical/Smart) Systems

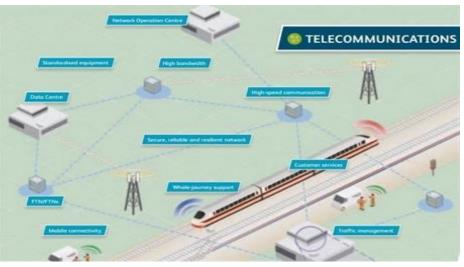


## There are now TWO railway systems

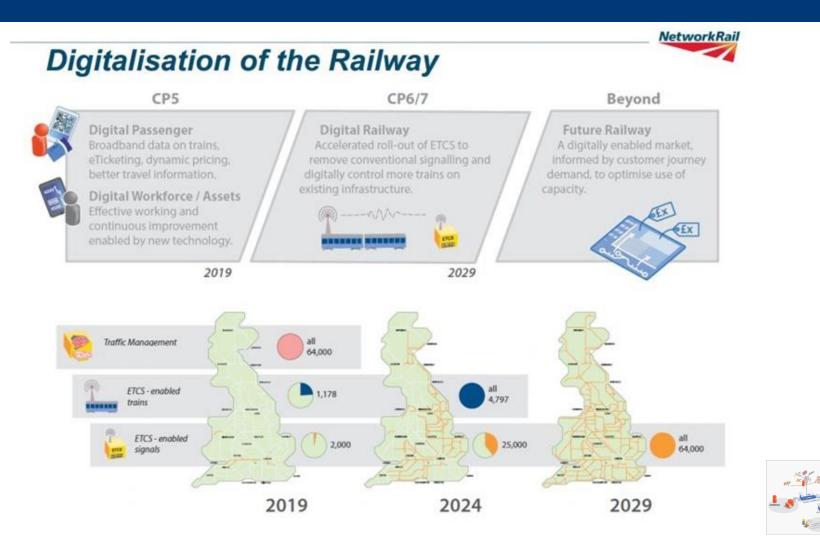


- Computer systems
- Bits and bytes
- Interfaces with the real world
- But behaves differently
- Quick fix and rapid change
- <u>Answers to programmers'</u> coding laws and practices
- http://www.lemonde.fr/economie/article/2014/07/08/le-trafic-eurostar-toujours-perturbe\_4452907\_3234.html http://www.railtechnologymagazine.com/Rail-News/digital-railway-business-case-available-within-months

- Physical train systems
- Living passengers and freight
- Wear and tear
- Long term investments
- Answers to laws of physics



## Digital transformation in Great Britain



digital

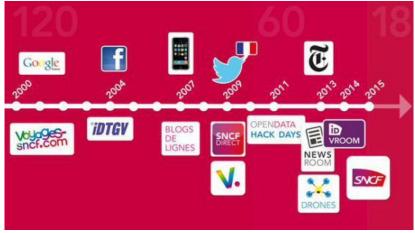
http://www.railtechnologymagazine.com/Rail-News/digital-railway-business-case-available-within-months http://www.webdoc.org.uk/ihelp/page43.html

## The Internet of Trains

- From reactive to predictive maintenance
  - Increased up-time through significant reduction of un-planned downtime.
  - Extension/flexibility of maintenance intervals because we understand the risk.
  - Reduced labour costs: quicker root-cause analysis, improved first-time-fix rate, etc.
- Thameslink: Performance-based maintenance contract requiring nearly-run-time analysis of diagnosis and process data.
- Metro Riad: availability targets (40 seconds arrivaldeparture per train) can only be reached with dataenabled services.

## And it's not just Great Britain

#### **#DIGITALSNCF**



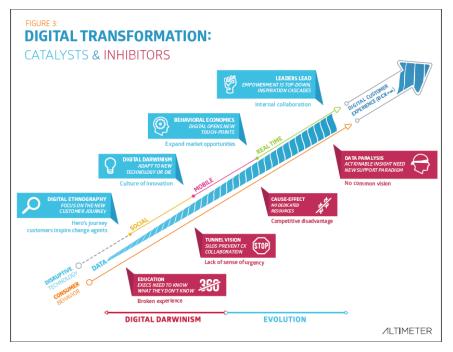
#### **BAHN 4.0**



http://www.rudebaguette.com/2015/02/10/sncf-launches-ambitious-transformative-digitalsncf-agenda/ http://www.dbregio.de/db\_regio/view/zukunft/mob4\_0/mobilitaet\_4\_0.shtml

## And it's not just Rail

- Management itself is changing
- Based on processing power
- And IT Business solutions



http://www.lostingoogle.me/Survive-digital-darwinism-evolve-or-die/

### It's here to stay...

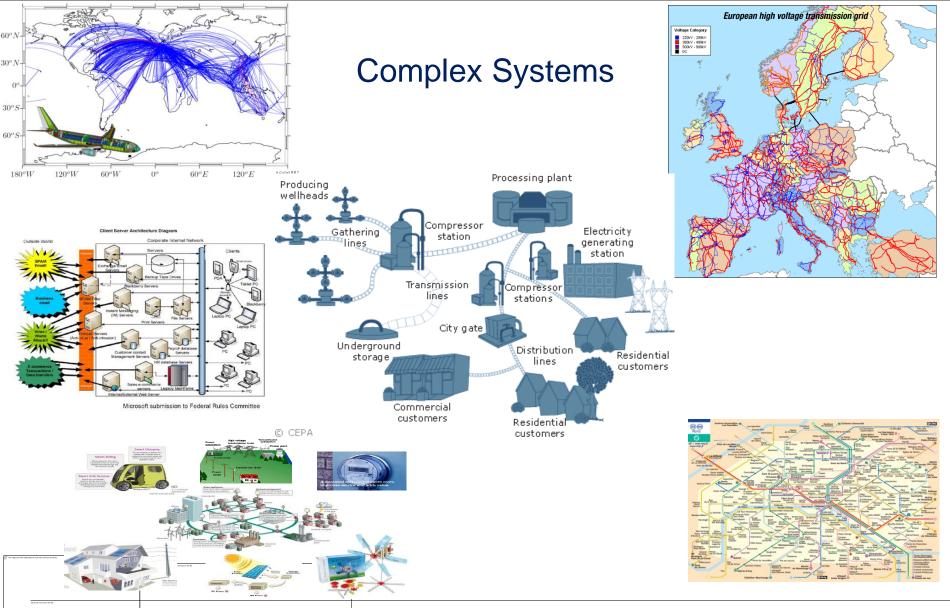




# COMPLEX

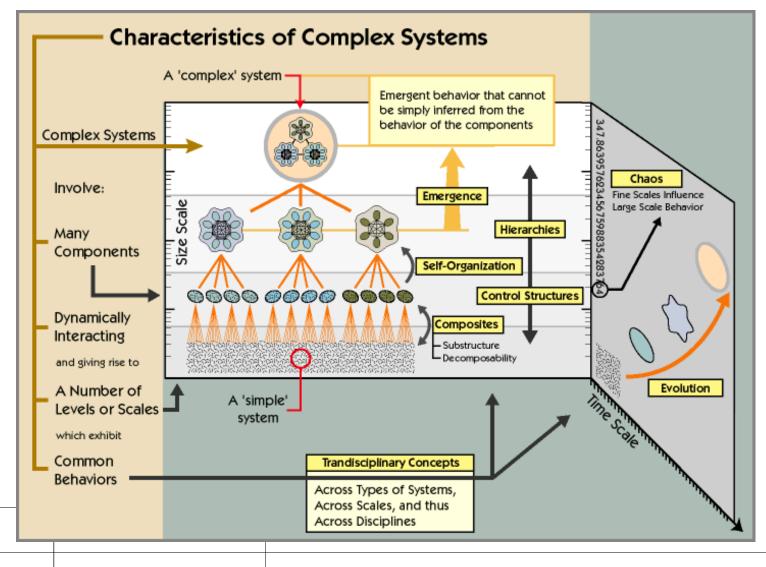
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#### **Complex Systems**



#### **Characteristics of complex systems**

#### [New England Complex Systems Institute, 2005]



#### **Characteristics of complex systems**

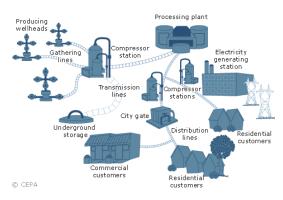
- Network of many interacting components
- Components of heterogeneous type
- Hierarchy of subsystems
- Interactions across multiple scales of space and/or time

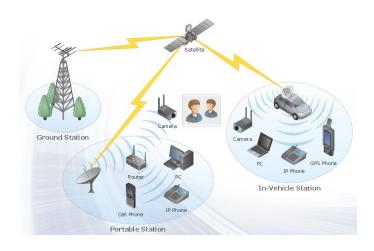
Dependences (uni-directional) and interdependences (bi-directional)

### Complexity

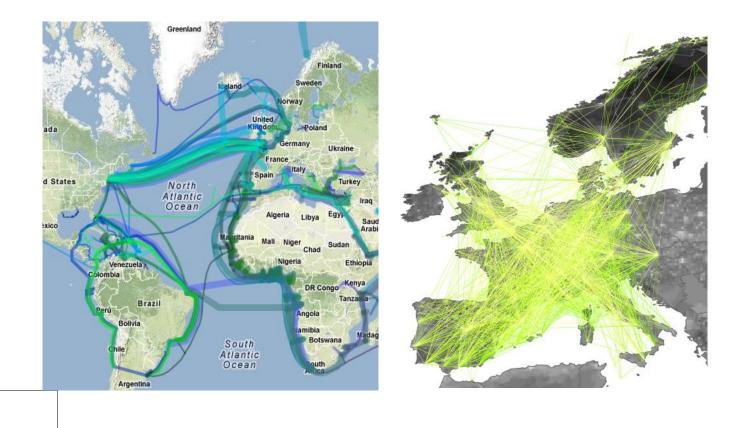
- Structural complexity
  - Heterogeneity
  - Scale and dimensionality
  - Dependences and interdependences
- Dynamic complexity
  - Emergent behavior
  - Adaptive learning
  - Evolution and growth mechanisms
  - Cascading

- Heterogeneity of components across different technological domains due to increased integration among systems.
  - Physical hard components (compressors, transmission ines, …)
  - Soft components (SCADA, information and telecommunication systems)
  - Human and organizational components



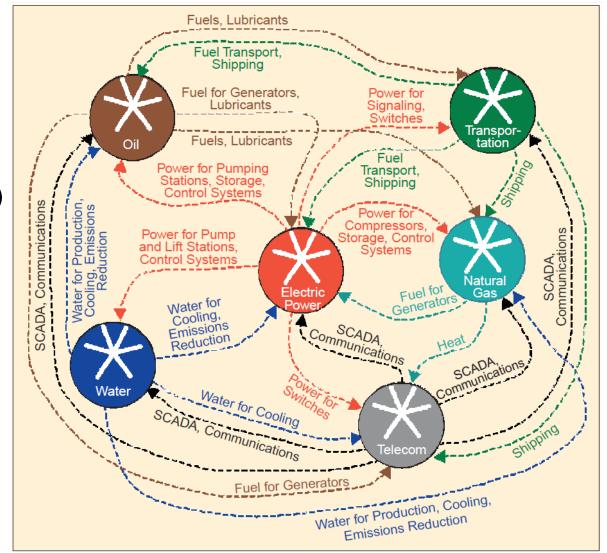


 Scale and dimensionality of connectivity through a large number of components highly interconnected by dependences and interdependences distributed over a large geographic extent.

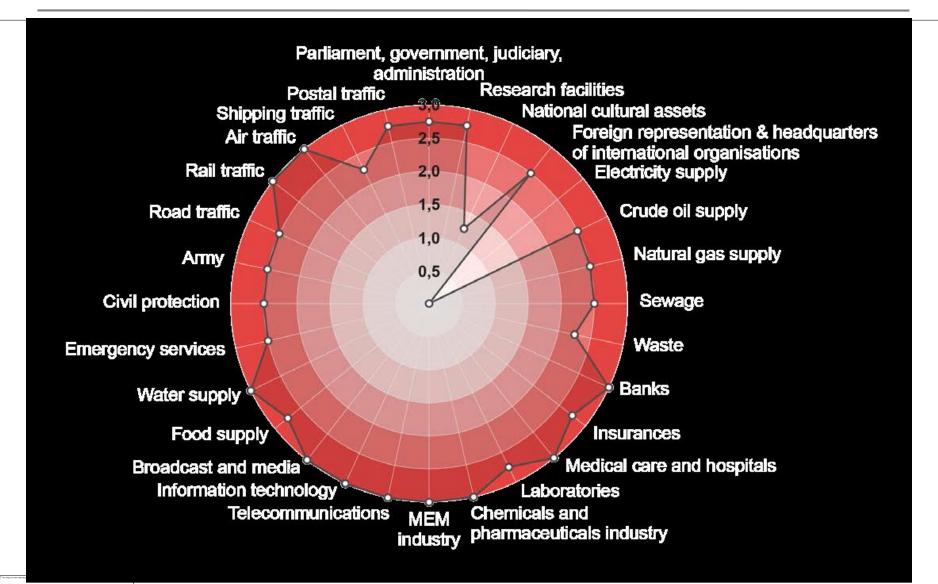


Example of infrastructures **interdependencies** [Rinaldi et al. 2001]

(systems of systems)



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9th September 2015 / Pierre-Alain Graf / Systemic Risks in the Swiss Transmission Grid

# **Dynamic complexity**

**Emergent behavior** refers to actions of a system as a whole that are not simple combinations of the actions of the individual constituents of the system. It emerges in response to changes in the environmental and operational conditions of parts of the system.

### Examples:

- *Internet*: social bookmarking leads to an emergent effect in which information resources are reorganized according to users priorities.
- *Electric power grids*: local failures can evolve into unexpected cascade failure patterns with transnational, cross-industry effects.
- *Smart grids*: large amount of information exchanged within technologies at a period of high electricity demand can lead to a vulnerable condition of the system.
- Road transportation congestion: slow movement of the traffic.

# **Dynamic complexity**





Global system property that emerges: slow movement of the traffic

It **arises from** the cumulative effects of the actions and interactions of all individual vehicles. The global effects depend on the general activities of sufficiently many of them, within the context of that highway.

It is **not due to** specific actions of individual vehicles  $\rightarrow$  no individual vehicle <u>plays</u> a critical role.

If some subset of the vehicles acted differently in their local actions (within certain boundaries), the global effect of slow-moving traffic would be unchanged.

The **RISKS** of complex systems

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# FAILURES

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# **Failures**

Loss of revenues



Unplanned shut-down, D.C. Cook NPP

#### **Fatalities and contaminations**



Oil rig explosion in 2010, Gulf of Mexico



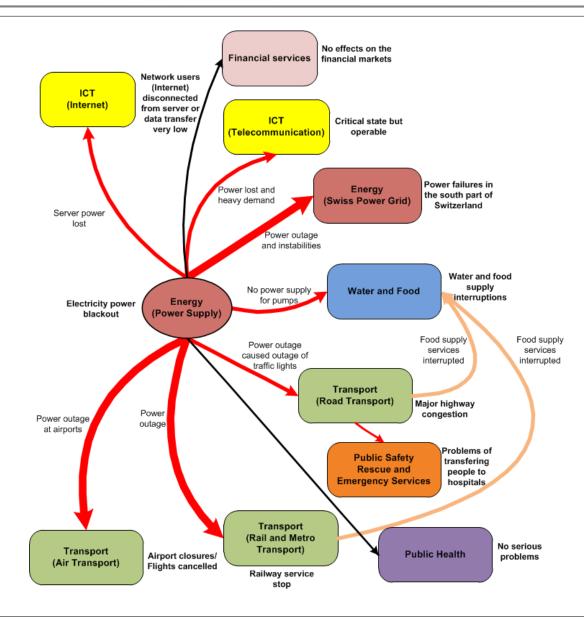
# **Failures**

Sorry <u>NO</u> INTERNET Today LEHMAN BROTH CACO CE FRAN Lehman Brothers? Citibank? Merrill Lynch? Wachovia? Washington Mutual? Santandar AL PARTY AND UBS? Gredit Suisse? Royal Bank of Scotland? HSBC? Will YOU be next?

# Crisis, service/business interruption, asset loss...

## Failures: Italian Blackout, September 28, 2003





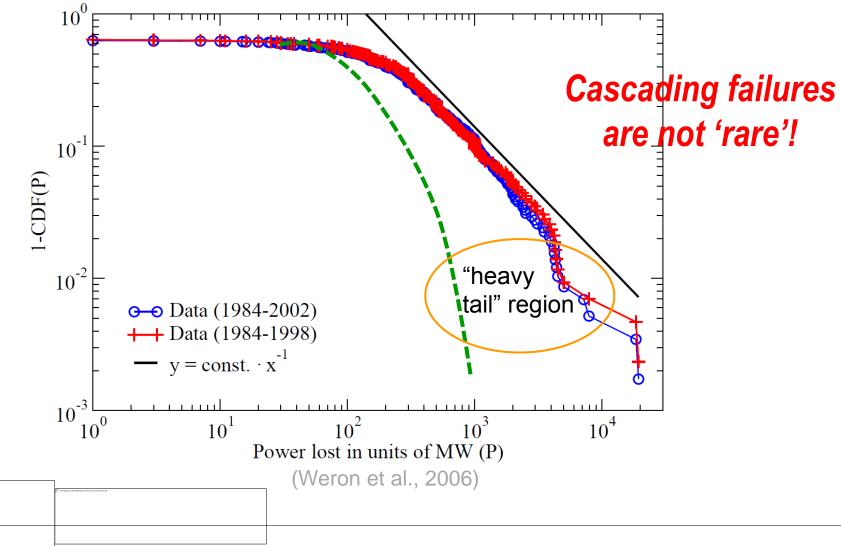
Italian Blackout, September 28, 2003

state

- People affected: 56 Million
   Hundreds of people trapped in elevators
- About 120 million € lost
  - Several hundred k € lost due to the interruption of continuously working industries
- ~110 trains , 30'000 passengers, Subways in Rome and Milan. Flights cancelled or delayed
- Interruptions for up to 12 hours of water supply.
- Telephone and mobile networks in a critical

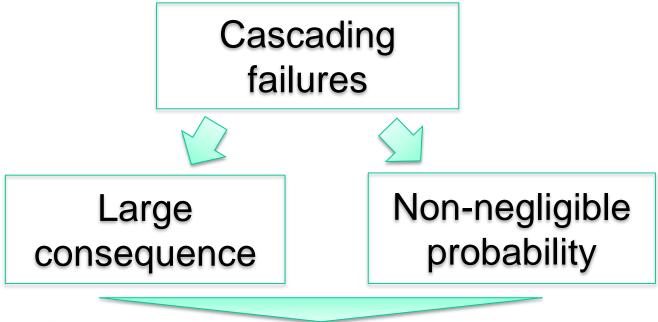
.. and baby boom ...

# **Relevance of the problem: non-negligible probability**



**52** 

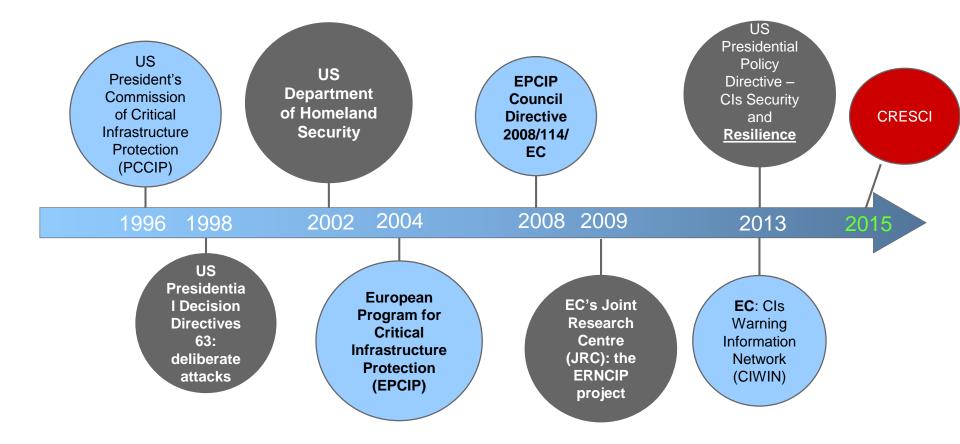




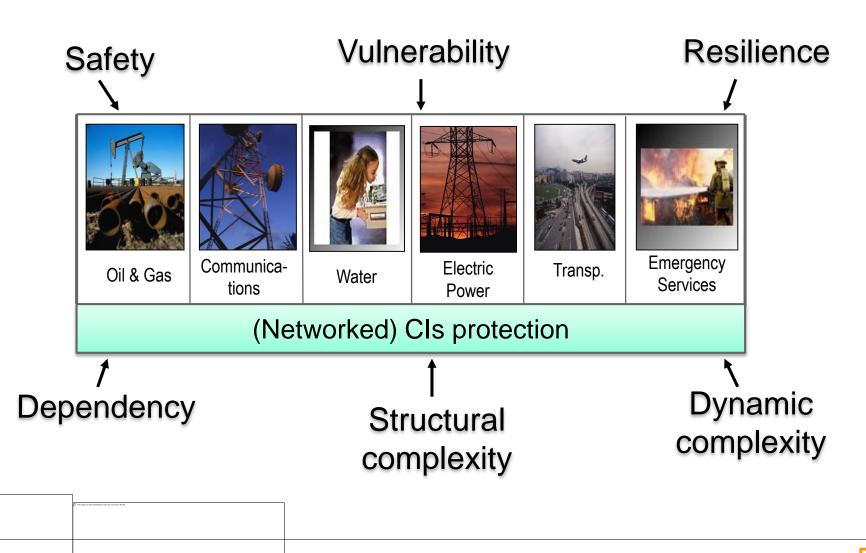
# Critical infrastructure protection and resilience (CIPR)

### Failures: Relevance of the problem



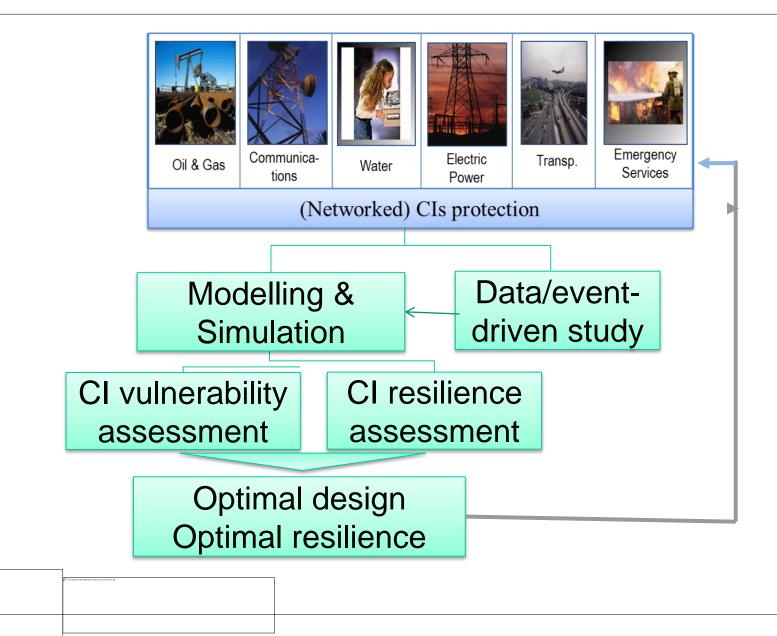


# Protection and resilience of critical infrastructures: scientific and technical issues



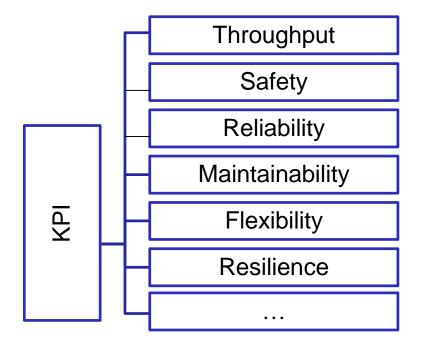
# Protection and resilience of critical infrastructures: ways to go





# **Complex systems KPIs**

 Key Performance Indicators (KPI): A key performance indicator (KPI) is a business metric used to evaluate factors that are crucial to the success of an organization.



**57** 

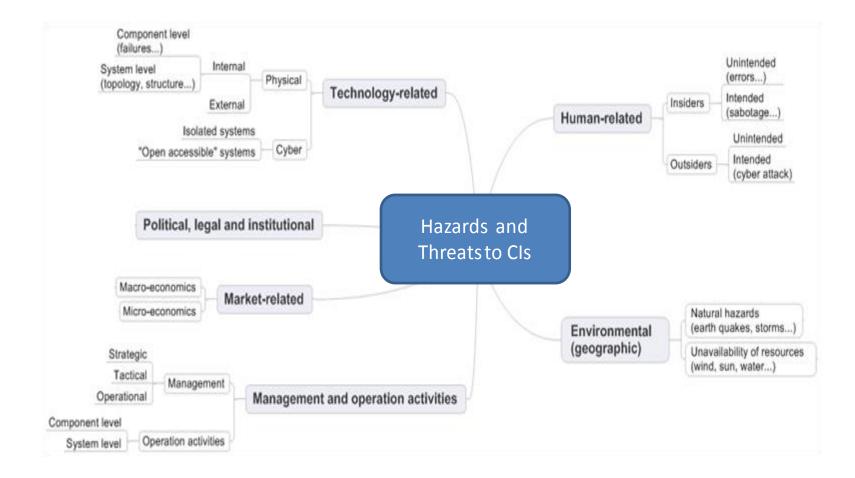
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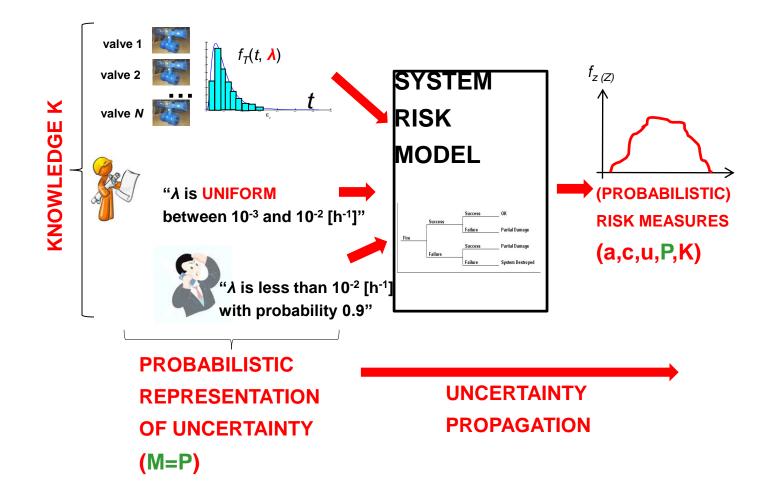
# SAFETY

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#### **KPIs– Safety and Hazards**

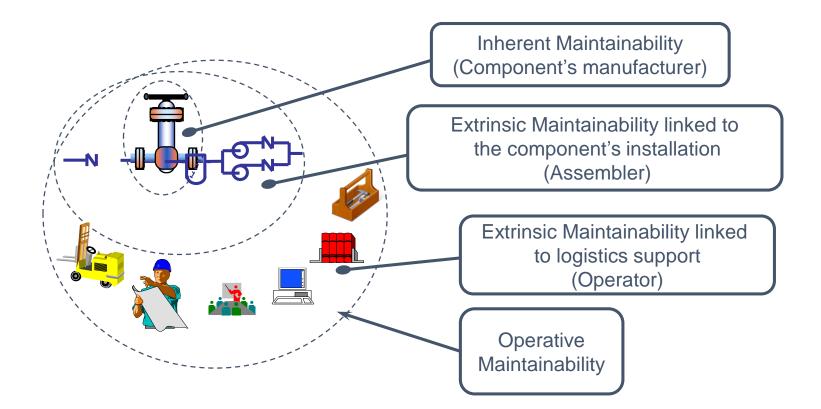


KPIs- Safety and Probabilistic risk assessment

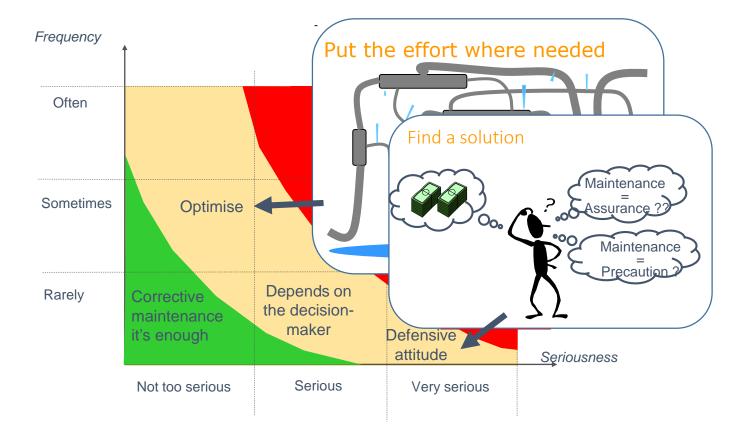


# MAINTAINABILITY

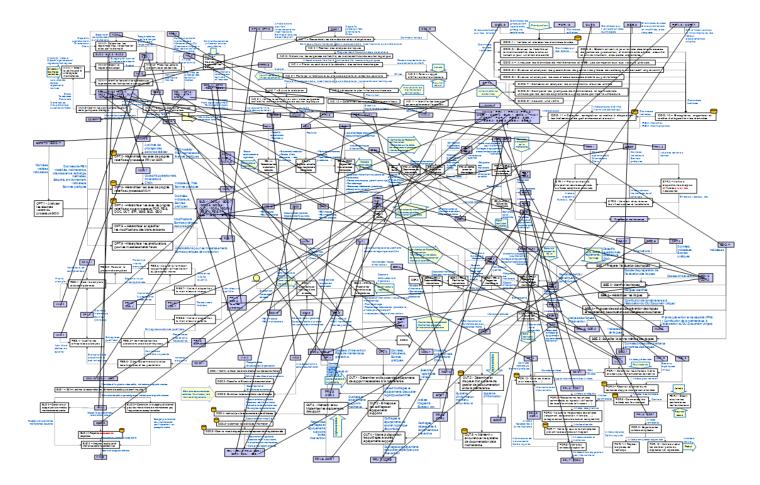
#### **KPIs–** Maintainability and Maintenance



#### KPIs– Maintainability, Maintenance and Safety



#### 2. Maintenance management process



# •**RESILIENCE**

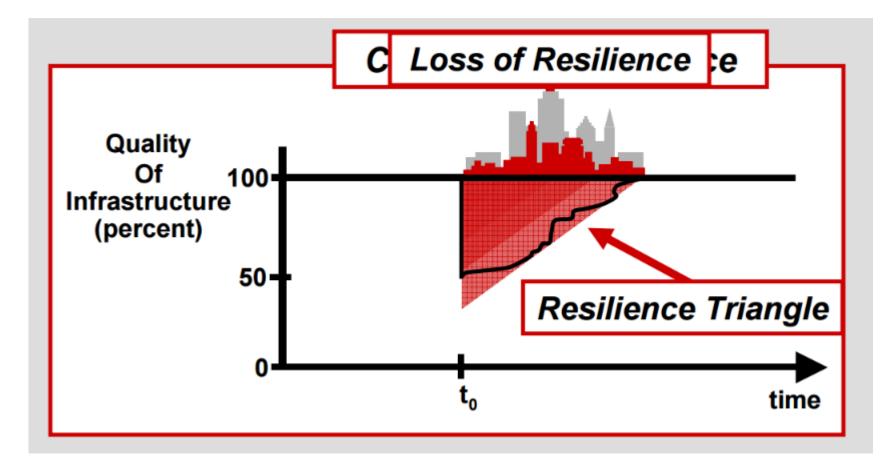


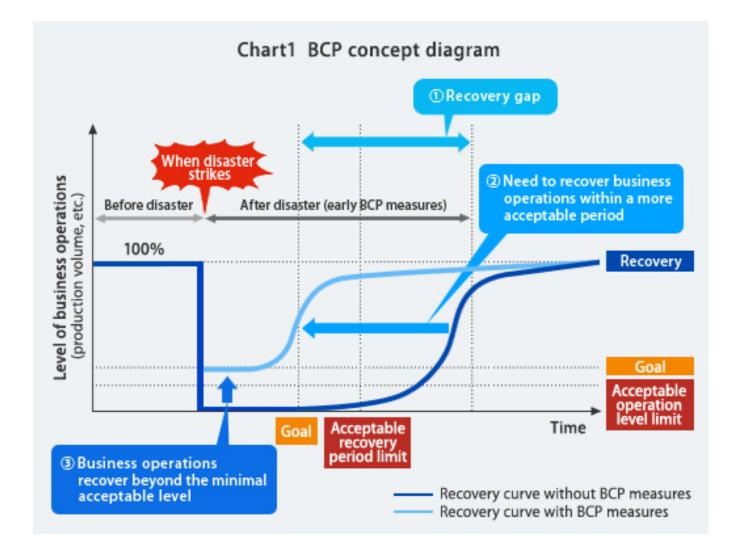
Life is not about how fast you run or how high you climb but how well you bounce.

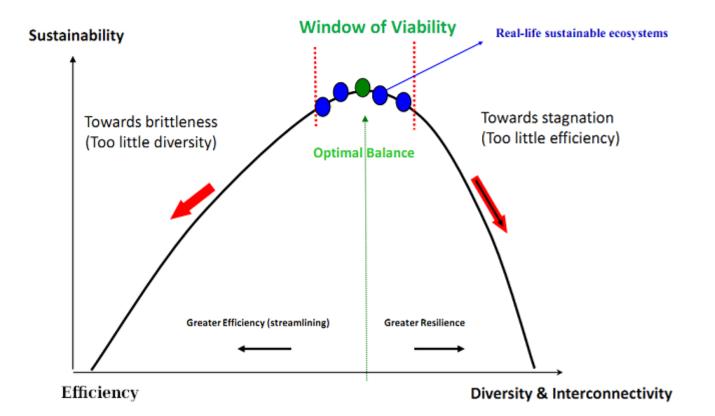
She stood in the storm and when the wind did not blow her away, she adjusted her sails

**Elizabeth Edwards** 

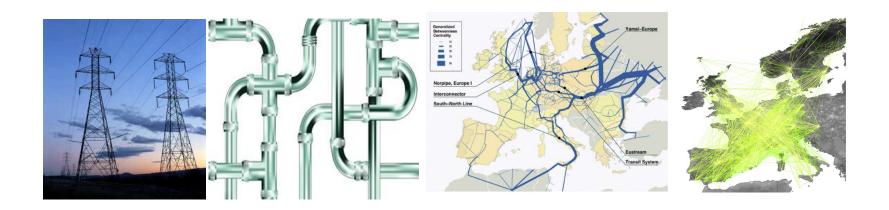








### Systems: desired characteristics



•Systems have to be:

- Efficient (max performance)
- Resilient (adsorptive, adaptive and recovery capacity)

A
 Too much efficiency:
 No reserve capacity
 No backup

# Perspective: Information Theory

Efficiency (A) = presence of order (in the sense of diversity processes)
It is the capacity of the system of exercising directed power to maintain its integrity over time.

•<u>Contributing factors</u>: streamlining, large size and high capacity

•Resilience (Φ) = absence of order (in the sense of diversity processes)
•It represents the reserve that allows the system to persist
•<u>Contributing factors</u>: flexibility, diversity, small size and dense connectivity

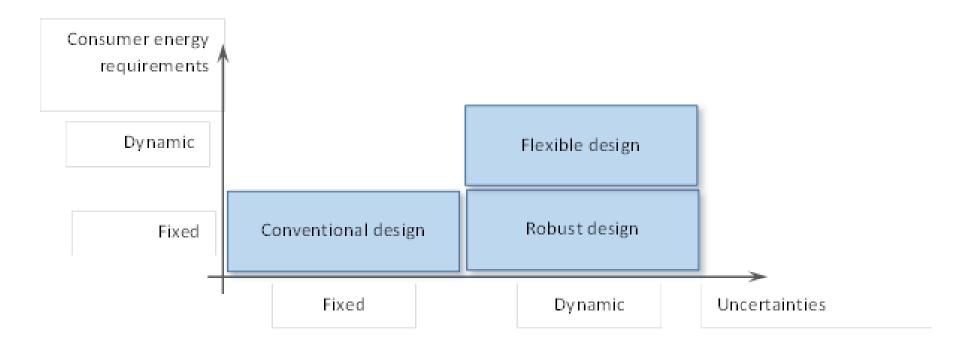
Absence of order ~ Conditional entropy

# $\rightarrow$ Information Theory (IT)

Already applied to the ecology field [Ulanowicz et al. 2009]

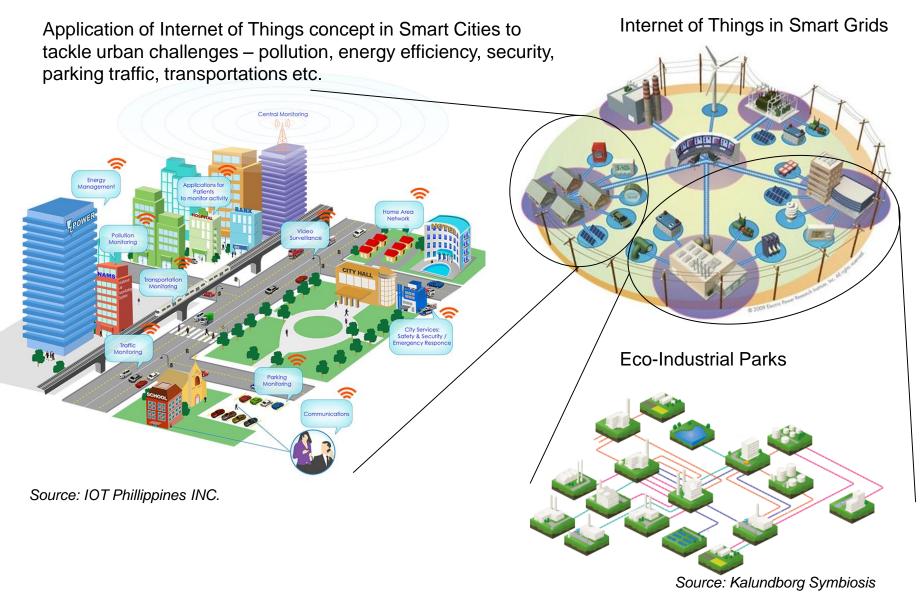
# • FLEXIBILITY

Flexibility is an attribute that allows a system to cope with a certain level of variations, without having any interruption in production due to changeovers



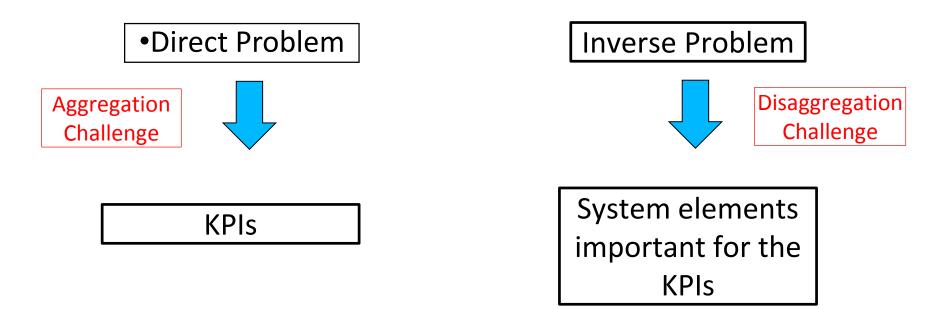
## THROUGHPUT/SAFETY/ RELIABILITY/MAINTENANABILITY/RESILIENCE/FLEXIBILITY

# Smart grids, Smart Cities and Eco-Industrial Parks

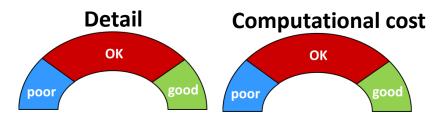


# Complex systems: the Dual Analysis

• Complex systems: structure + dynamics



• Complex systems modeling: topological, flow, phenomenological, logic



### **Complex system analysis**

System analysis:

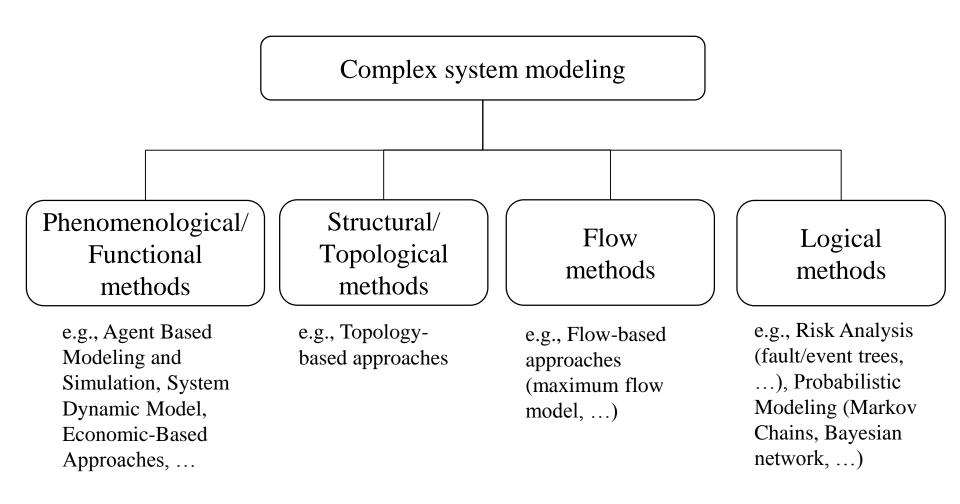
- hazards and threats identification
- physical and logical structure identification
- dependencies and interdependences identification and modeling
- dynamic analysis (cascading failures)

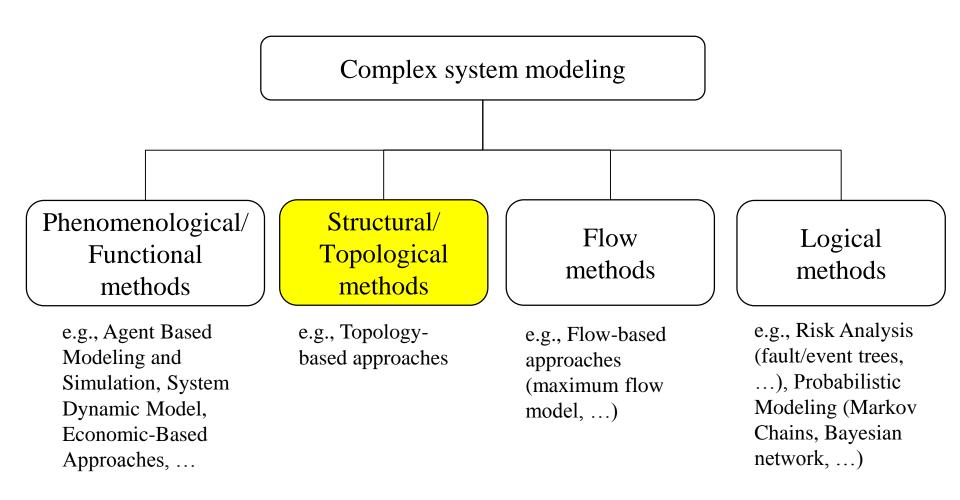


Application for system improvements (optimization):

- design
- operation
- interdiction/protection

W. Kroger and E. Zio, "Vulnerable Systems", Springer, 2011

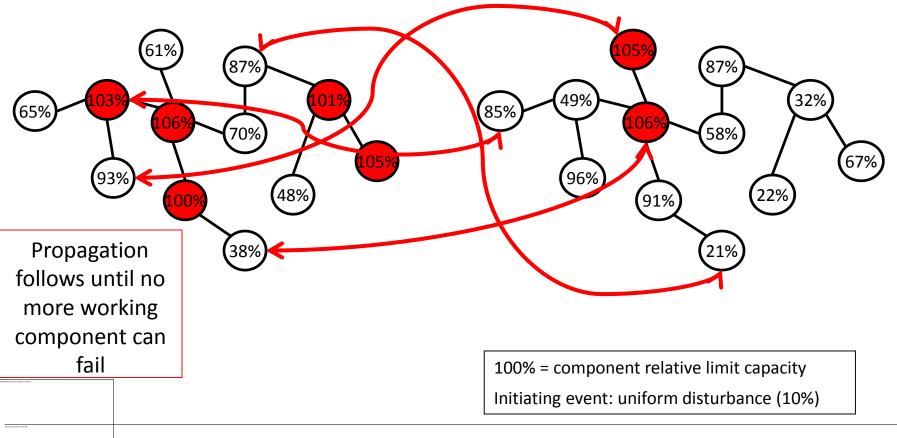




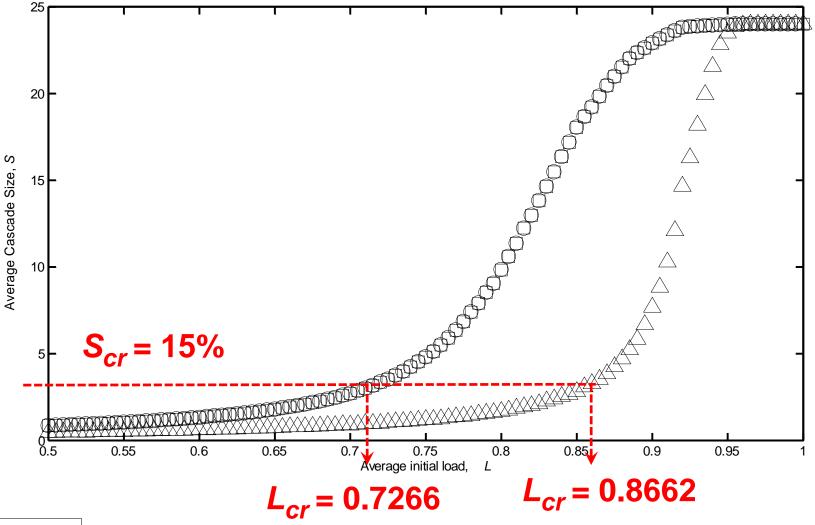


### **Spreading rules:**

- fixed load (5%) transferred after a failure to neighboring nodes
- fixed load, *I*, (10%) transferred after a failure to interdependent nodes

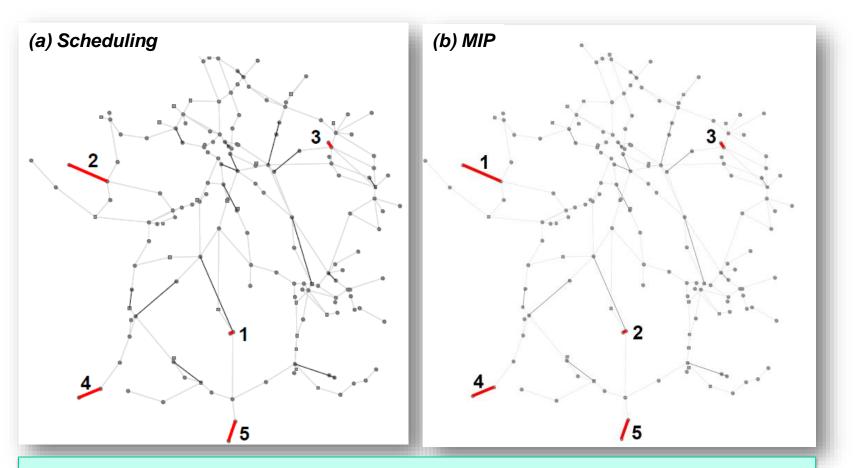


## Modeling the complexity of Critical Infrastructures

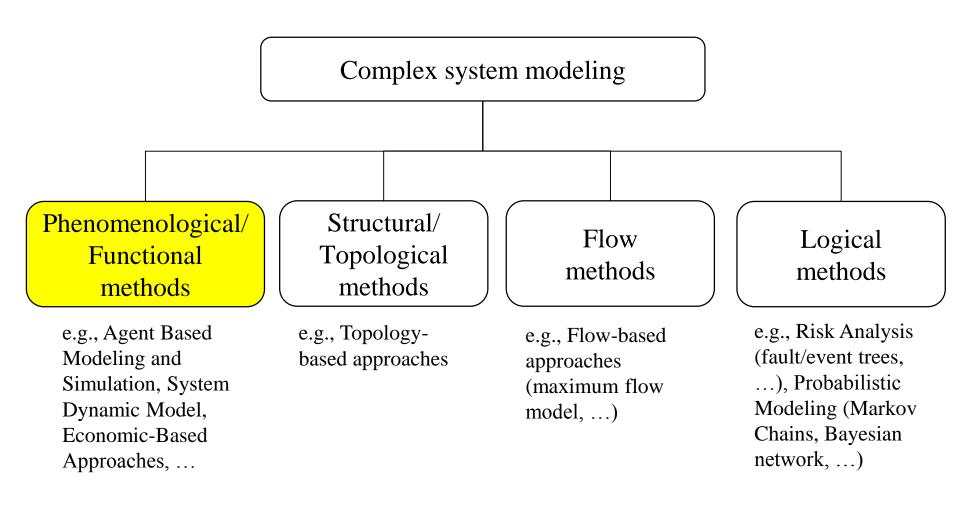


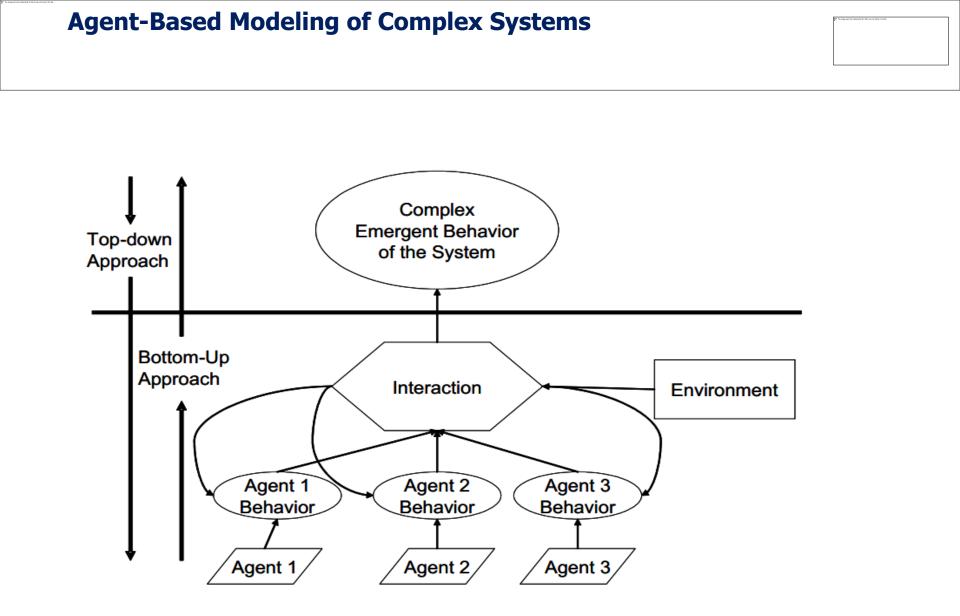
E. Zio and G. Sansavini, "*Modeling Interdependent Network Systems for Identifying Cascade-Safe Operating Margins*", IEEE Transactions on Reliability, 60(1), pp. 94-101, March 2011

### **Optimal restoration for system resilience Application to the FPTN400**

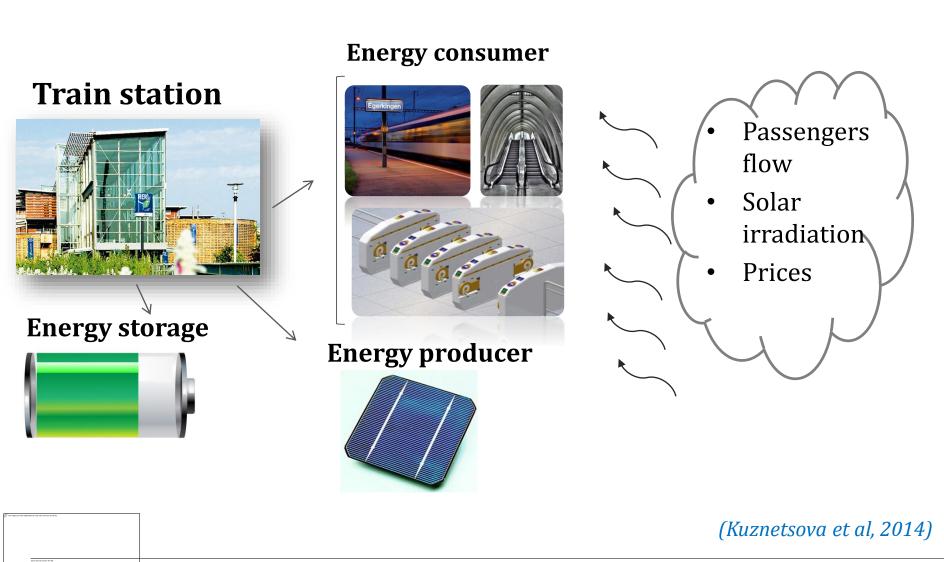


**Technical result:** similar restoration plans by heuristic scheduling algorithm & MIP





### **Microgrid Agent-Based Modeling and Optimization under Uncertainty**



#### 94

## **Microgrid Agent-Based Modeling and Optimization under** Uncertainty



## Modelling

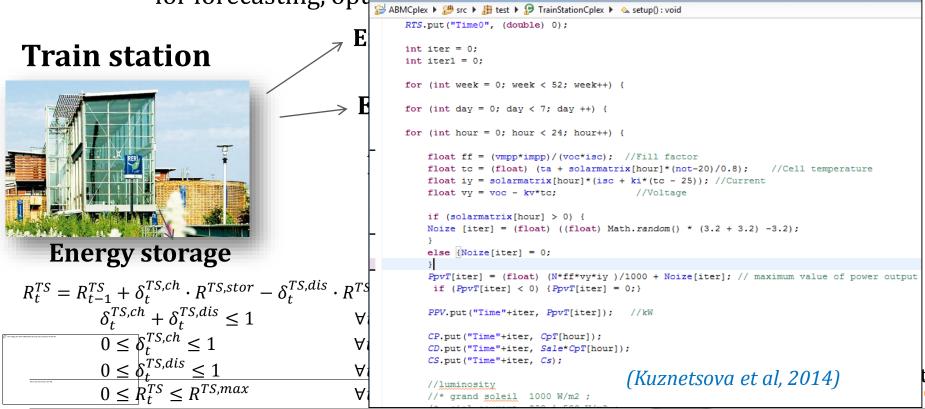
- ✤ Agent-based modeling (ABM)
  - Representation of microgrid actors (systems) as agents
  - Dynamic interactions between agents and the environment

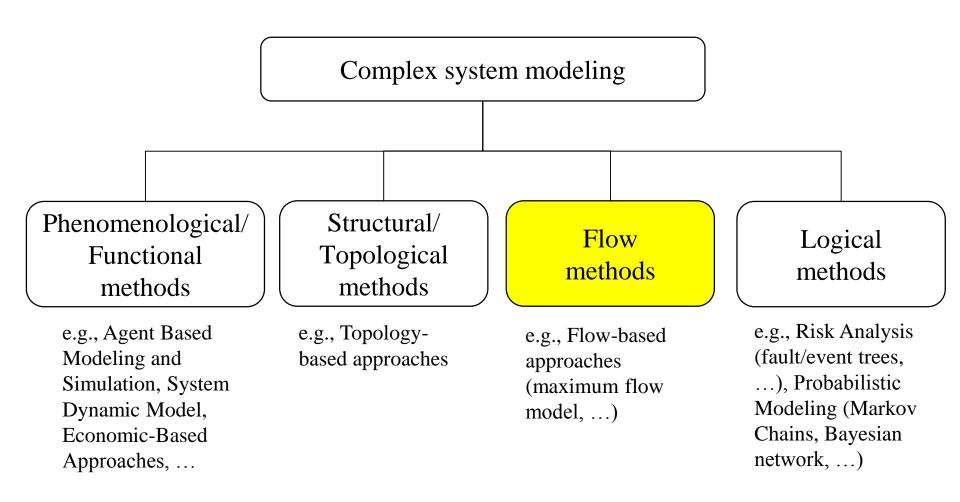
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#### Integration of Control Theory and Reliability Theory for the Resilience Analysis of Complex Systems

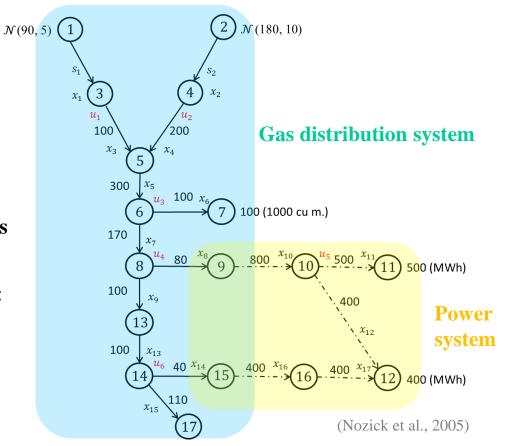


#### **Case study: Gas-Power interconnected infrastructures**

• With the **dynamics of system states**: (on the buffers and the links)

$$x^+ = Ax + Bu + s$$
$$y = Cx + Du$$

- Taking into consideration the constraints/capacities of nodes and links
- The outputs of system are states of users:
  - $y = [x_6, x_{15}, x_{11}, x_{12}, x_{17}]$  $\rightarrow D_{D_1}, D_{D_2}, D_{L_1}, D_{L_2}$



• Solve the **optimization problem** in order to ensure the users demands:

 $J = min(\omega_{D_1}|x_6 - D_{D_1}| + \omega_{D_2}|x_{15} - D_{D_2}| + \omega_{L_1}|x_{11} - D_{L_2}| + \omega_{L_2}|x_{12} + x_{17} - D_{L_2}|),$ where  $\omega_{D_1}, \omega_{D_2}, \omega_{L_1}, \omega_{L_2}$  are the weighting parameters of the users.

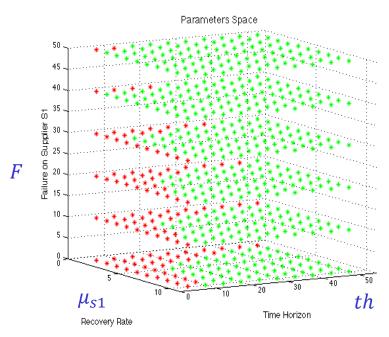
#### Integration of Control Theory and Reliability Theory for The Analysis of Complex Systems



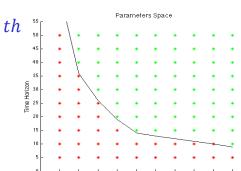
#### **Case study: Gas-Power interconnected infrastructures**

#### **Resilience region**

#### Parameter space $F \times \mu_{s1} \times th$

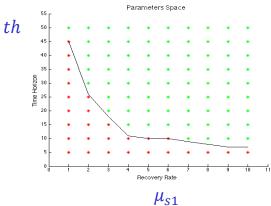


- \*: Resilience region
- \*: Non-resilience region

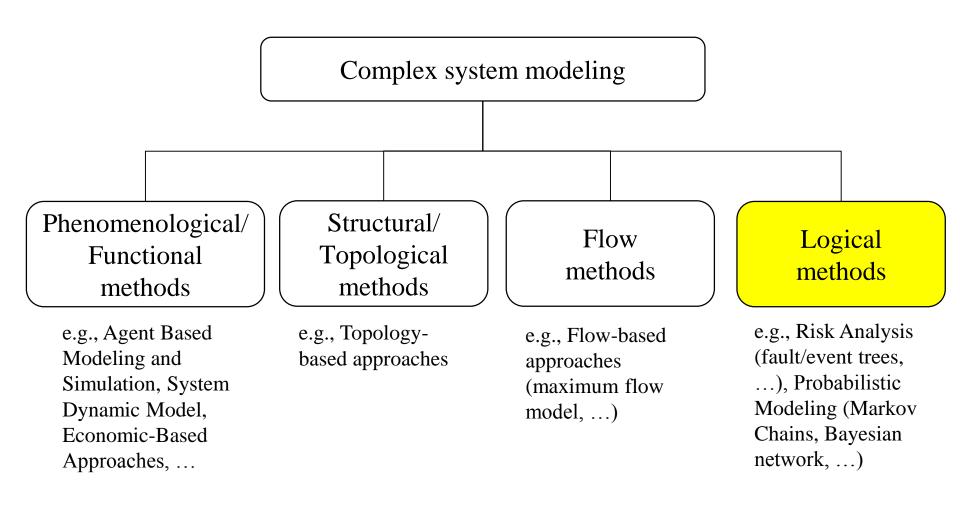


 $\mu_{s1}$ 

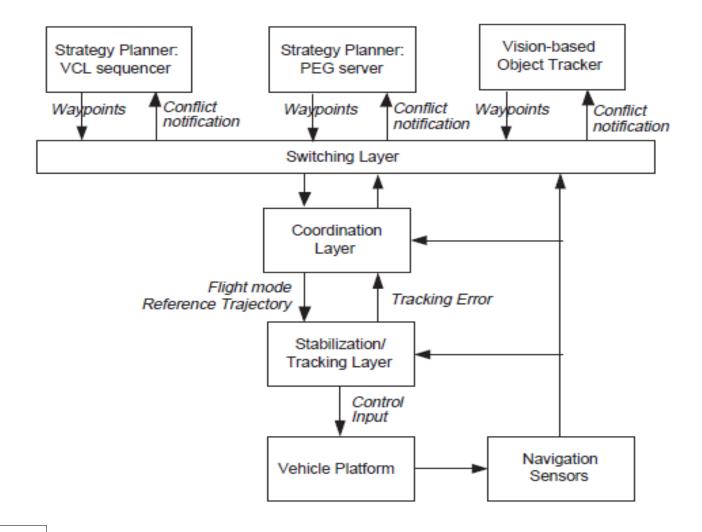




#### F = 0

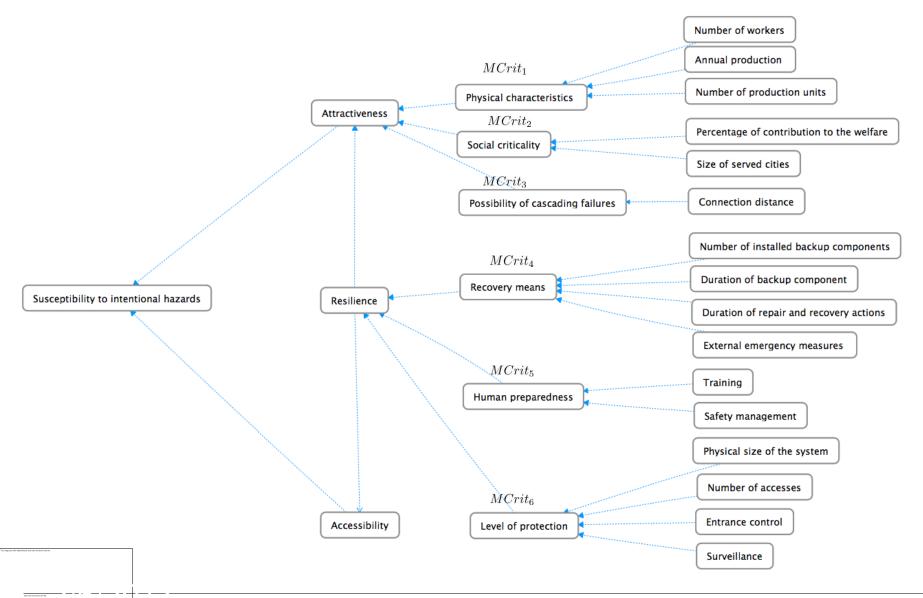


## **Complex system hierarchical modeling**



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## **Complex system hierarchical modeling**



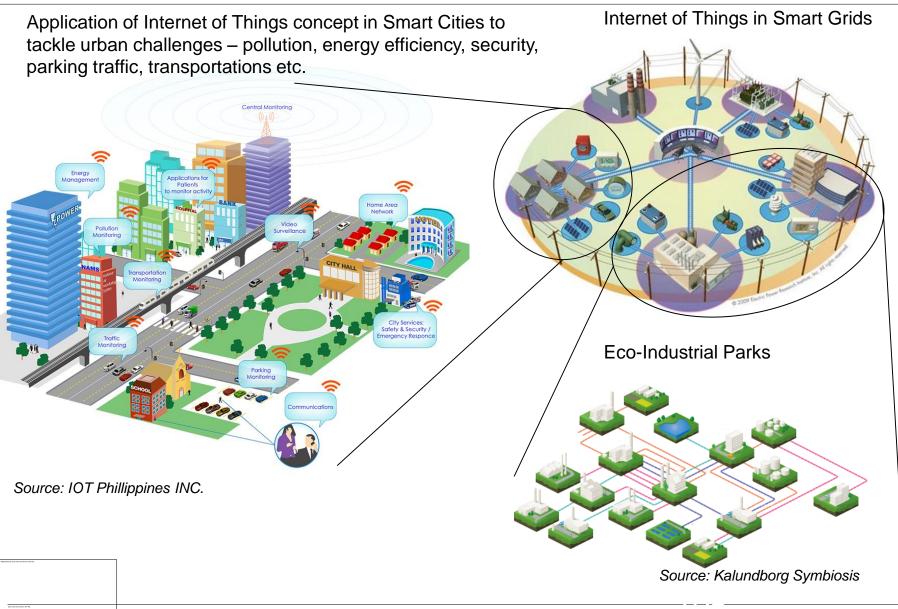


## Advice...

« Modern information systems will support effective dynamic and timely safety management activity across a rail network. The future rail safety manager will review and analyze real time safety information data in a safety control center acting on alarms with urgent response in the field. Systems will also support rapid tactical analysis of similar combinations of weaknesses in safety defenses in rapidly and intelligently filtering aggregated risk, asset and safety control data to quickl target a broader response. Such systems will also support robust analysis of investment options to strengthen the safety control framework where necessary rapdily developing robust investment caes based on clear analysis of the balance between cost, performance and safety, to support timely management decisions. »

European Safety and Reliability Conference (ESREL) Keynote lecture, 27 September 2016 George Bearfield <u>Director of System Safety</u> Rail Safety and Standards Board

# Smart grids, Smart Cities and Eco-Industrial Parks

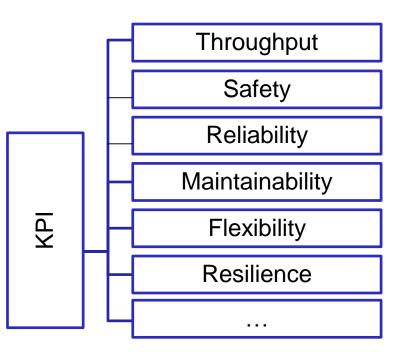




Structural complexity: heterogeneity, dimensionality, connectivity

Dynamic complexity : emergent behavior

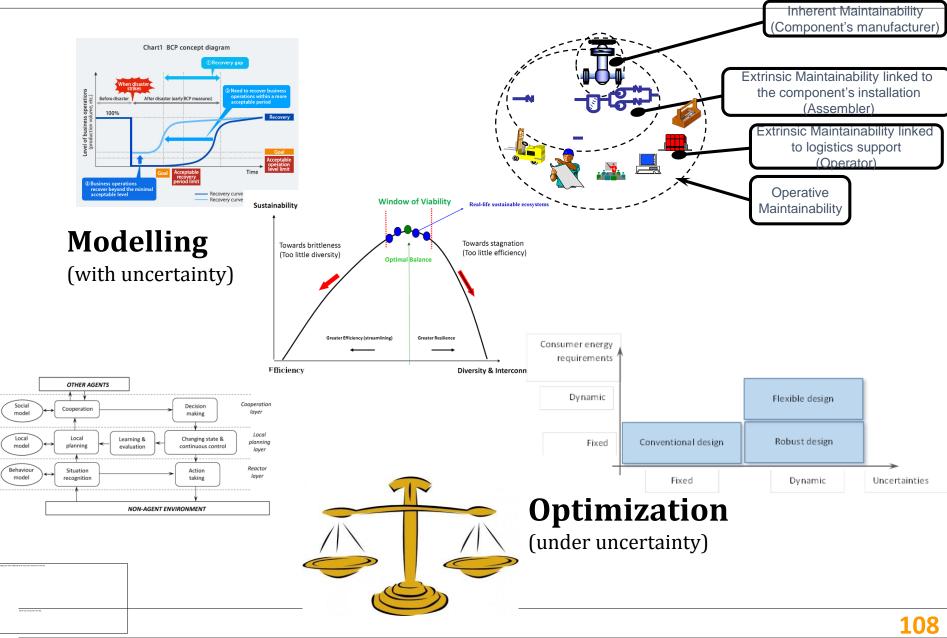
Uncertainty: aleatory, epistemic, perfect storms, black swans

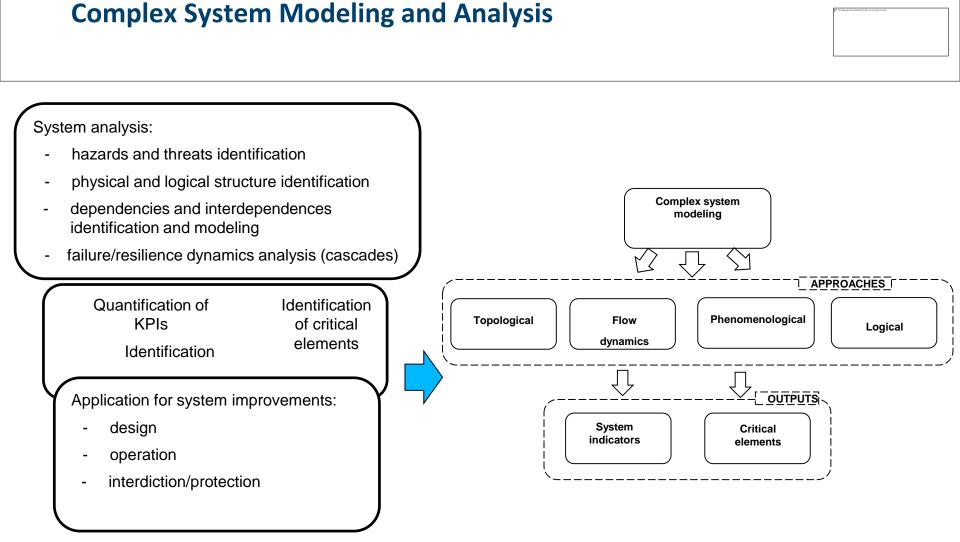


« There is a concern that beyond a certain point, « smartness » that involves a large number of connections may also create more vulnerabilities that benefits justify, The problem is to find an optimum that balances the benefits of connectivity and the risk of cyber attacks. »

European Safety and Reliability Conference (ESREL) Keynote lecture, 29 September 2016 Elisabeth Pate-Cormell Professor of Management Science and Engineering, Stanford University

## Safety/Reliability/Maintainability/ Resilience/Flexibility



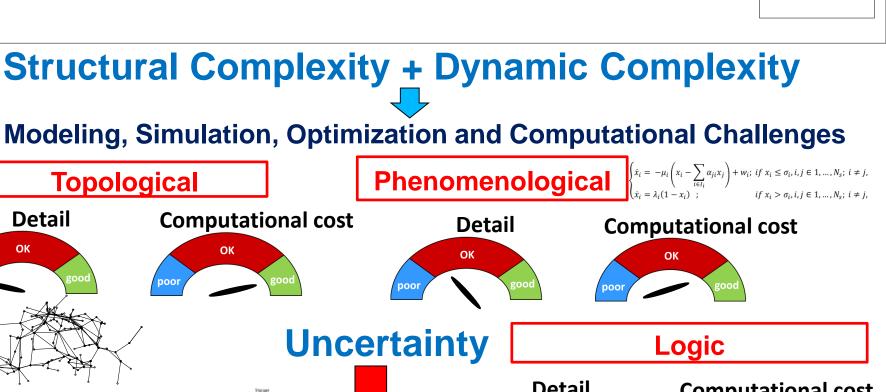


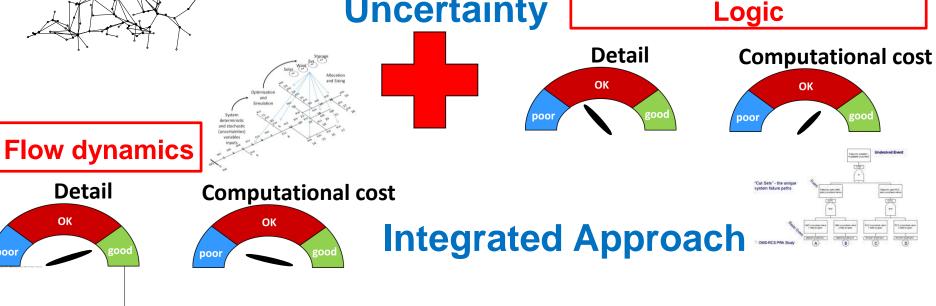
## Systems of systems

W. Kroger and E. Zio, *"Vulnerable Systems"*, Springer, 2011

Detail

OK

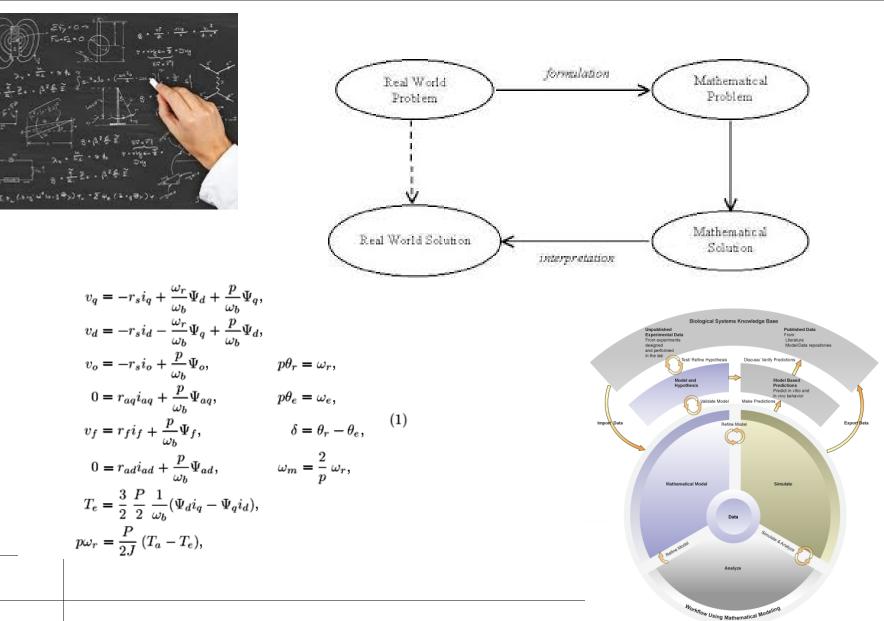




## The Big KID



## **Big Knowledge(ID)**

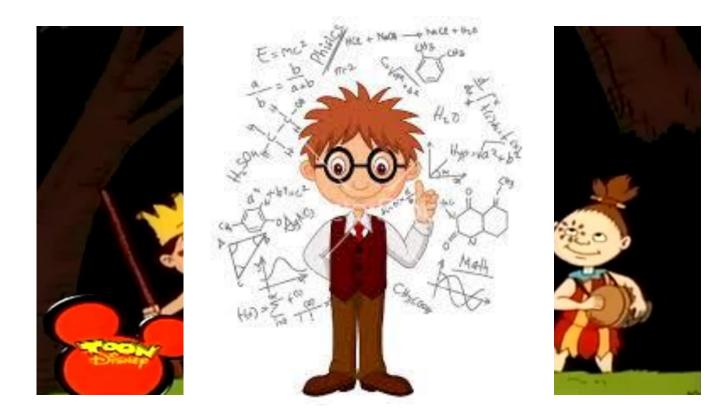


## **Big (K)Information(D)**

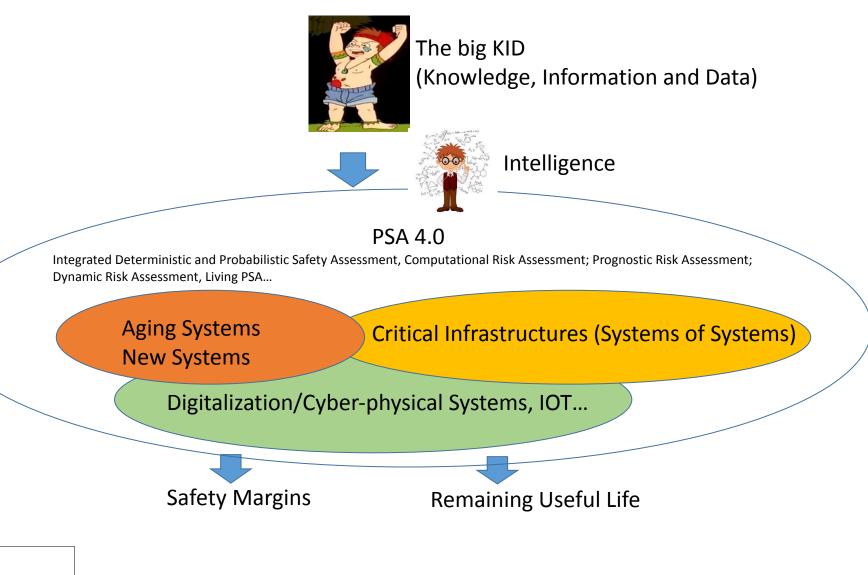


## **Big (KI)Data**

# Can the Big KID become SMART for modern risk assessment?



## **Complex system modern safety management**



E. Zio, PSAM 13, Seoul, 4 October 2016

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Thanks...



## ...for your outstanding contributions















# ... for your attention





